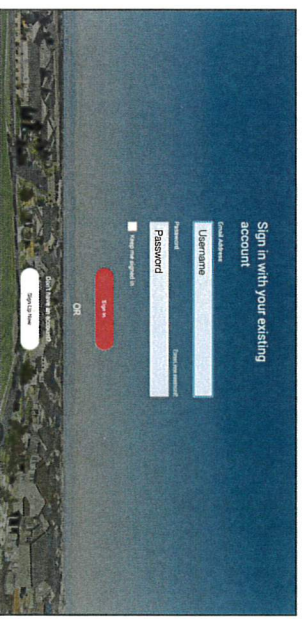


How to submit a warranty ticket

1 Click “Sign In” on taylormorison.com



2 Sign in to your existing account by entering your email and password. If you don't have an account, click “Sign Up Now.”



3 Select “Warranty” on the left menu.



4 Select “Submit New Ticket” to begin.



How to submit a warranty ticket

5 Describe your item in the “Description” form field. Select the room and upload images if applicable. Videos are not accepted at this time.

Add additional items to your new ticket by clicking “Add Another Item.” Click “Submit” once you have added all items to your ticket.

The screenshot shows the 'FHH INVOIR Warranty' form. The 'Description' section is active, with a text area for 'Please describe the problem you are having with your item.' and a 'Submit' button. A red arrow points to the 'Add Another Item' button. The form also includes sections for 'Room' and 'Images'.

6 Confirm your ticket or go back to add additional items.

The screenshot shows the 'FHH INVOIR Warranty' form. The 'Confirm' section is active, with a text area for 'Please confirm the problem you are having with your item.' and a 'Confirm' button. A red arrow points to the 'Confirm' button. The form also includes sections for 'Room' and 'Images'.

7 Your ticket has been submitted. Our Warranty Coordinator will reach out to discuss next steps.

The screenshot shows the 'FHH INVOIR Warranty' form. The 'Submitted' section is active, with a text area for 'Please confirm the problem you are having with your item.' and a 'Submitted' button. A red arrow points to the 'Submitted' button. The form also includes sections for 'Room' and 'Images'.

How to access your documents

- 8 Select “Documents” on the left menu to access copies of your documents.

